



Improve your firm operations and productivity with Juris Professional Services Packages

**World-class Consulting, Report Customization and Training at your fingertips, all year long.**

# Partner with our World Class Professionals to get the results you desire.

Our Juris® Professional Services team provides world-class services and solutions that help improve your operations and maximize profitability. And, now with Juris Professional Services Packages, we can be your dedicated go-to team, available to help you solve your biggest challenges and speed decision making.

Juris Professional Services Packages are annual offerings that give you access to a team of Consultants, Trainers, and Report Engineers at a lower cost than if purchased separately. These services will help you to:

- More effectively meet partner data needs with enhanced or customized reports
- Get greater control over receivables, payables, trust accounting and budgeting workflows
- Improve speed of resolution of day-to-day firm operational issues with on-demand consulting
- Onboard new users with customized virtual and on-site training solutions
- Help firms understand their finances and optimize their operational efficiency
- Develop applications to drastically reduce administrative task time
- Use decades of experience to work alongside partners to find the best personalized solutions

**We have the services for you.** Our service packages are custom-made to help you get the most out of your law firm and your Juris financial management software.

Service	Standard Package	Essentials Package	Intermediate Package	Advanced Package	Advanced Plus Package
Consulting and Reporting Services	15 hours	25 hours	40 hours	55 hours	100 hours
1-Hour Premier e-Consulting Webinars (unlimited firm attendees)	Quarterly Webinars	Quarterly Webinars	Quarterly Webinars	Quarterly Webinars	Quarterly Webinars
Additional Consulting and Reporting Service Hours	No discount	10% discount	20% discount	30% discount	30% discount
Juris Suite Reporting Power Packs (Access)	No discount	10% discount	20% discount	30% discount	30% discount
Custom Utilities & Tools	No discount	10% discount	20% discount	30% discount	30% discount

## Select the service that best fits your needs.

No matter what level of Juris User you are, we have the service package that will fit your needs. Designed for maximum flexibility, our service plans allow you to use your hours for all of your consulting, accounting, workflow, reporting and training needs. And you can rest assured knowing that should you need additional hours they are available at a discount.

Whatever the challenges you face, our experienced team of Juris software and industry experts will take the time to understand your organization and develop a creative solution to fit your particular set of circumstances.

## Best-In-Class Consulting

**Get help quickly from our team of experts.**

When you choose to work with our Professional Services team, we're just a phone call away. Our team is dedicated to giving you first-class service, and is available via dedicated email, phone, virtual meeting or on-site meeting to help you with any service needs. We provide you with premier access, giving you an exclusive email and Web Portal for you to use to contact our Professional Services team directly and monitor the status of your request on demand.

We've worked with hundreds of firms developing and delivering successful solutions to advance the firm's operations and profitability."

*Juris Professional Consultants bring data together in the way you need it and help you measure key performance indicators more effectively.*



*They came out and provided training and really helped get our staff up to speed. We had a quick, easy, painless transition to getting bills processed and out the door and getting money to come in.*

—Mike Dugger, Chief Financial Officer, Traub Lieberman Straus & Shrewsbury LLP

## Training Services

**Educate key employees to maximize your Juris investment.**

Our Juris trainers have extensive backgrounds in adult learning and Juris technical knowledge. When you onboard a new employee or give a current employee new responsibilities, we can recommend a set of private role-based sessions. This will get them up and running quickly without draining your precious team resources.

When you are ready to take Juris to the next level by learning insider tips, we can tailor an education experience just for you.

*Our Training team provides onboarding and advanced private education tailored to your goals.*

## Custom Report Writing

**Save valuable time with our expert-designed reports for your unique needs.**

Getting to the data you or others in your firm need isn't always easy. Whether you need a critical report today or need to create templates for ongoing reports, our Professional Services team will work with you. They can provide a new lens to look through and help you think in new ways.

Our custom reporting engineers can consult with you one-on-one, understand your reporting requirements, and design reports to give you exactly the information you need, when you need it, in the format you need it. They can also train your team on how to implement the reports in the future.

*Our goal is to build a long-term alliance with you and your firm to help ensure that our solutions enable you to solve your business challenges.*



*Juris Professional Services goes beyond just setting up software. They take the time to get to know us and what we are trying to accomplish.*

—Anne Larsson, Firm Administrator, Larson & Scheuritzel, P.C.

## Premier e-Consulting Webinars

**Gain valuable insight from thought leaders.**

Access Juris experts and industry thought leaders via premier, quarterly e-Consulting webinars to help your firm assess and constantly improve your operations and increase firm productivity. These interactive events cover common challenges that impact firm profitability and practical topics in the business of law including Juris best practices.

## Long Term Relationship

Our goal is to build a long-term alliance with you and your firm to help ensure that our solutions enable you to solve your business challenges. Our Juris Professional Services consultants will work with you to develop a custom road map and milestones to align your tiered service package with firm goals. Together, we will work to achieve your firm's vision and goals.

### JURIS PROFESSIONAL SERVICES TEAM

**Leslie Burkes**

Sr. LexisNexis Director of BLSS  
Professional Services & Training

**Carisa Adams**

LexisNexis Juris  
Professional Services Manager

**Stan Graham, CPA**

Sr. LexisNexis Juris  
Professional Services Consultant

**Kathy Baker-Elder**

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**Kimberly Britain**

Sr. LexisNexis Juris  
Professional Services Consultant


**Christie Hendricks**

LexisNexis Software Engineer III

**Daniel Haddock**

LexisNexis Software Engineer III

**Learn how your firm can save time and money, while creating continuous value from your Juris software with an annual Professional Services package that caters to your needs.**

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